

The Social Networking Group Limited ("**The Social Networking Group**", **we** or **us**) follows a strict refund policy.

Refunds will only be given if the event you have booked is cancelled or rescheduled. In which case you will be entitled to a refund of at least the face value of the ticket.

If the organiser has reduced the face value of the ticket, the refund will be for the discounted face value price paid.

If a speaker is unavailable to attend a scheduled event, refunds will only be available if the event organisers are unable to provide a suitable replacement.

If an event is rescheduled to another date, your tickets will still be valid. If you can't make the rescheduled date, then you're entitled to a refund.